

## General Terms & Conditions

These terms and conditions apply to all educational courses and events by Geistlich Pharma AG. Registrations for this instructional course with Geistlich Pharma AG are accepted on a first-come, first-served basis and require written registration. A contract with Geistlich Pharma AG becomes legally binding upon confirmation of course registration.

Cancellations can only be accepted in writing and are only permissible as long as they are received 2 weeks before the event at the latest. If cancellation is made after this deadline, there will be no refund of the course fee. There is no right to a refund of already paid course fees in case of unexcused non-attendance or withdrawal prior to the end of the instructional course. Registration for the entire course can be transferred free of charge to other sufficiently qualified professional participants up to 5 working days before commencement of the course.

The course fee is per participant. All fees are exclusive of VAT. An invoice will be issued immediately after course confirmation. The course fees are to be paid within 10 days from the date of invoice, but before course commencement. Insurance is at the participants discretion.

Geistlich Pharma AG reserves the right to cancel the event up to three weeks before commencement if the anticipated minimum number of participants is not reached or the instructor(s) is/are unavailable and cannot be replaced. In this case, the paid course fees will be refunded. Geistlich Pharma AG is entitled to provide an equivalent replacement for the announced instructors without entitling the participant to a free of charge cancellation less than 10 days prior to holding the event. Further claims, in particular for damages, are excluded if a course has to be cancelled. If local governmental or health authority regulations require cancellation of the event at short notice, Geistlich Pharma AG cannot be held responsible for damages and no course fees will be refunded. The bases of booking are the terms and conditions printed above. Oral arrangement is non-binding unless confirmed in writing by Geistlich Pharma AG.

The materials provided as part of training are subject to copyright of Geistlich Pharma AG and are intended for course participants. Without the express consent of Geistlich Pharma AG, the participant is not entitled to reproduce the materials and information in any manner whatsoever or use these at other events or make them available to third parties. Without the express consent of Geistlich Pharma AG, participants are not entitled to make sound, film or video recordings of the course.

Photographs can be taken at the event for Geistlich Pharma AG's own publicity purposes. The participating person agrees that such photos can be taken and used for own publicity purposes. The participating person explicitly agrees that his/her registration information (name, address, etc.) can be stored and processed for the purpose of business relationship. As part of legal regulations, the participating person is entitled to demand information, authorization and deletion of his/her personal data at any time.

These General Terms & Conditions are an integral part of registration. By registering, the participating person accepts these General Terms & Conditions. The exclusive place of jurisdiction is Zurich, Switzerland. Swiss Law is applicable under exclusion of conflict-related standards.